

# European Association of Hotel and Tourism Schools (Association européenne des Ecoles d'Hôtellerie et de Tourisme)

# ACTIVITY REPORT Academic year 2018/2019

# 1. 31st AEHT Annual Conference in Leeuwarden (NL)

### 1.1 General aspects and content<sup>1</sup>

The Annual Conference is the AEHT's flagship event and is held once a year in a different country; the programme includes meetings of the Presidium, the Executive Board and the General Assembly, as well as a series contests, which enable students to compete with each other in a variety of disciplines.

Friesland College Leeuwarden in The Netherlands hosted the 31<sup>st</sup> Annual Conference from November 12<sup>th</sup> to 17<sup>th</sup>, 2018. The main objectives where:

- Creating maximum learning efficiency for as many students as possible from various study programs;
- Stimulate collaboration between departments and study programs at Friesland College and, where possible, integrate this into the curriculum and learning experience of students;
- Generate external awareness for Friesland College.

According to the organisers all objectives announced were met!

All ten competitions were organized in Leeuwarden. An overview of contestants per competition can be found under point 1.3. The program started on Monday when all guests arrived and joined in a dinner together. On Tuesday the opening took place, which was completely presented and performed by students of Friesland College's performing arts study program D'Drive. From Tuesday until Thursday, the AEHT Village was open to all guests. In this village guests could meet with AEHT and congress professional partners, relax, play games, practice for their competitions and enjoy sportive activities. The competitions started on Wednesday, which was also the first day of excursions (city tour, fountain tour, Stenden Hotel Management School tour). The day ended in the ice-skating ring, which caused many hilarious moments. Thursday was another day filled with competitions and excursions (same as Wednesday). On Friday the guests could participate in the joined social program to the zoo, a culinary eel tour or a trip Friesland College's wellness study program in Heerenveen. In the evening, the closing evening including gala dinner and price giving ceremony took place. Just like all other dinners of the week, the gala dinner was prepared by students of the Friesland College. The performances of the price giving ceremony were done by students of D'Drive. During the price giving ceremony the organizers of AEHT 2018 in Leeuwarden, handed over the AEHT flag to the organizers of AEHT Annual Conference 2019 in Split, Croatia.

In order to organize such an event, Friesland College asked Stenden meeting u - the conferences and events office of NHL Stenden University of Applied Sciences in Leeuwarden - for help. Since they are a learning company of Stenden Hotel Management School, they are experienced in working with students. The cooperation between Stenden meeting u and Friesland College has proven to be very successful!

All students and teachers were thus offered a practical implementation for their professional and linguistic skills by organising and taking part in an event with international dimension. The conference provided an opportunity for a rich exchange of socio-cultural knowledge, of teaching materials and of professional knowledge and skills, as well as for the promotion of hotel and tourism training in Europe.

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<sup>&</sup>lt;sup>1</sup> Extract of the AEHT conference 2018 report submitted by the organizers to the AEHT Head Office in July 2019.

# 1.2 Programme

	Monday	the 12th of November		
Time	Activity	Location	Pax	Comments
09:00 - 18:00	Arrival	Central Station, Hotels	550	
19:00 - 21:00	Dinner	WTC Westcord Hotel	550	
20:30 - 21:30	Meeting of the judges	WTC Westcord Hotel (Room Paris)	35	
	Tuesday t	he 13th of November		
Time	Activity	Location	Pax	Comments
08:30 - 09:15	Welcome with coffee and tea	WTC Westcord Hotel	550	
09:15 - 11:30	Opening	WTC Westcord Hotel NY 123		
11:30 - 12:45	Lunch with bubbles	WTC Westcord Hotel Plaza	550	
12:45 - 13:45	Briefing part 1	WTC Westcord Hotel NY 123	450/550	
13:00 - 18:00	Meeting of the Presidium	Friesland College C0.22	8	
13:45 - 14:15	Departure to Friesland College	WTC Westcord Hotel > FC	650	
14:15 - 16:15	Briefing part 2	Friesland College	450/550	
16:15 - 17:30	Get Together competition partners with Snack	AEHT village	450/550	
20:00 - 22:00	Dinner	WTC Westcord Hotel Plaza	550	
	Wednesday	the 14th of November		
Time	Activity	Location	Pax	Comments
08:30 - 17:00	Social Programme (excursion)	Location	50	Comments
08:30 - 17:00	Competitions	Friesland College	450+	
09:00 - 11:30	Meeting of the Executive Board	Friesland College E0.07	45	Seperate lunch >
11:30 - 13:00	Major Trends in Hospitality by Steve Hood (open to public)	Friesland College E0.07	60	
11:30 - 15:00	Lunch	AEHT Village	600	
14:00 - 16:00	Educational programme	Friesland College	±75	
18:00 - 20:00	Dinner	WTC Westcord Hotel Plaza	550	
20:00	Departure to 11 Stedenhal ice skating rink (walking)	WTC Westcord Hotel > 11 Stedenhal	±350	Possible transport for people who have difficulties walking
20:15 - 22:00	Ice-skating	11 Stedenhal	±350	

	Thursday th	e 15th of November		
Time	Activity	Location	Pax	Comments
08:30 - 17:00	Social Programme (excursion)		50	
08:30 - 17:00	Competitions	Friesland College	450+	
09:00 - 13:00	Meeting of the General Assembly	Friesland College E0.07	140	Separate lunch > E1.01
11:30 - 15:00	Lunch	AEHT Village	600	
14:00 - 16:00	Educational programme	Friesland College	±75	
20:00 - 23:00	Food hall dinner	Neushoorn	550	
21:00 - 01:00	Party	Neushoorn	550	
	Friday the	16th of November		
Time	Activity	Location	Pax	Comments
	Joined social programme			
18:00	Reception	Harmonie (Rabobankzaal)	550	
18:45	Gala dinner	Harmonie (LF-foyer)	550	
21:30	Award ceremony	Harmonie (AEGONzaal)	550	
00:00 - 03:00	Afterparty	Neushoorn	200	
	Saturday th	e 17th of November		
Time	Activity	Location	Pax	Comments
08:00 - 12:00	Check-out and departure guests	Hotels		

# 1.3 Statistics

## • Participation in the conference

The event attracted 530 participants in total from 87 schools located in 19 European countries as follows:

Category of participants	Number
• Students	279
• Teachers	163
Directors	53
Partners and other guests	35
TOTAL of participants	530

NB.: VIPs, AEHT guests, staff members of the organization, aso. are not specified in these figures.

## • Participation in the competitions

During this AEHT Annual Conference, competitions were held in 10 categories:

*Competitions	Participants
Culinary arts - A2	49
Decathlon - A2	29
Pastry - A2	34
Barista - B1	20
Cocktail bar - B1	26
Wine service - B1	22
Restaurant Service - B1	32
Front Office - B2	28
Tourist Destination - B2	31
Hospitality Management - B2	8
TOTAL	279

	Participation at the AEHT Annual Conference					
Year	Location	Organising country	Schools	Countries	Participants	
2018	Leeuwarden	The Netherlands	87	19	530 <sup>2</sup>	
2017	Ostend	Belgium	97	24	633 (947 <sup>3</sup> )	
2016	London	United Kingdom	104	23	544	
2015	Cervia	Italia	118	29	603	
2014	Belgrade	Serbia	94	28	569	
2013	Savona, Barcelona, Palma, Ajaccio, Marseille	AEHT Head Office	112	33	721	
2012	Ohrid	Rep. of Macedonia	117	30	575	
2011	The Hague	The Netherlands	109	32	617	
2010	Lisbon	Portugal	143	29	652	
2009	Dubrovnik	Croatia	132	30	690	
2008	Kuressaare	Estonia	130	32	660	
2007	Jesolo Lido	Italy	137	33	650	
2006	Killarney	Ireland	136	32	660	
2005	Antalya	Turkey	130	31	646	
2004	Bled	Slovenia	135	34	620	
2003	Copenhagen	Denmark	140	28	564	
2002	San Remo	Italy	139	29	705	
2001	Linz	Austria	105	33	601	
2000	Berlin	Germany	120	23	641	
1999	Luxembourg	Luxembourg	127	24	940	
1998	Faro/Vilamoura	Portugal	123	21	640	
1997	Zandvoort	The Netherlands	115	23	596	
1996	La Rochelle	France	101	19	814	
1995	Gothenburg	Sweden	107	20	620	
1994	Portrush	Northern Ireland	75	16	393	
1993	Sciacca	Italy	75	15	500	
1992	Antalya	Turkey	(71)	17	300	
1991	Herk de Stad	Belgium	(64)	(16)	(332)	
1990	Setubal-Troia	Portugal	(51)	(16)	(273)	
1989	Anavyssos	Greece	39	16	(220)	
1988	Strasbourg-Illkirch	France	25	16	(80)	

Not including VIPs, AEHT guests, organizing staff, aso.
 Including the organizing team of students, managing committee and partners

### 1.4 Financial Report – AEHT Annual Conference 2018

EXPENSES	in EUR (inclusive of VAT)
Food and beverages	24 085,96
Opening and closing ceremonies	83 246,67
Transport, hotels & registration	201 450,90
Social activities and excursions	11 706,30
Communication	3 322,64
Facilities	36 829,03
Competitions	18 543,48
March meeting	5 995,75
General	58 779, 65
Organisational costs	44 184,78
TOTAL :	488 145,16

INCOME	in EUR
Registration fees	411 968,00
Sponsoring (donations of goods and finances, incl. 10 000 EUR from	
Friesland College)	43 000,00
TOTA	L : 454 968,00 EUR
FINAL RESUL	Γ: - 33 177,16 EUR

# 2. Head judges' working group

A few years ago, the organisational guidelines committee had been replaced by a head judges working group bringing together all head judges of the competitions taking place during the Annual Conference.

The head judges meet several months prior to the Conference to inspect the venue/facilities of the forthcoming competitions and to set up the programme and the official guidelines with the organizing team. This way competition documents are earlier available to the participating schools, allowing them to prepare well in advance to the various competitions.

In 2019, the composition of the head judges' working group was the same as in 2018. No country is any longer represented more than once in this group. The members of this group met on 16<sup>th</sup> March 2019 in Split (HR) on the occasion of the AEHT Executive Board meeting and the preparatory meeting of the next Annual Conference in above mentioned town.

Composition of the head judges' working group				
Competition Head judge		E-mail address		
Pastry	Ronny Thill	ronald.thill@education.lu		
Wine service	Theo Verhofstadt	t.verhofstadt@derooipannen.nl		
Cocktail	Thomas Gasteiner	thomas.gasteiner@hltsemmering.ac.at		
Barista	Alfio Rivalta	alfio_rivalta@libero.it		
Tourist destination	Asdis Vatnsdal	asdis.vatnsdal@mk.is		
Front office Helena Cvikl		helena.cvikl@vsgt-mb.si		
Management Theo Verkoyen		theo.verkoyen@vives.be		
Decathlon Marcus Hallgren		marcus.hallgren@koping.se		
Culinary arts	Alexandre Ferreira	alexandre.ferreira@turismodeportugal.pt		
Restaurant service	Guillaume Staquet	illaume Staquet Guillaume.Staquet@ac-versailles.fr		

# 3. AEHT events calendar

# • General overview of AEHT events organized under the aegis of the AEHT

Date	City	Event	Participants
		2018	
10 <sup>th</sup> to 15 <sup>th</sup> September (WSET 3) and 18 <sup>th</sup> - 20 <sup>th</sup> September (WSET 2)	Maribor (SI)	Seminar for the WSET® (Wine and Spirit Education Trust) Level 2 and 3 - Awards in Wines and Spirits	The seminar hosted only 9 participants from 3 AEHT member schools from 3 countries
7 <sup>th</sup> - 8 <sup>th</sup> November	Prešov (SK)	Eurocup 2018 – 26 <sup>th</sup> edition of the Junior bartenders and barista competition organized in collaboration with the Prešov Cognac Academy	hosted 61 competitors from 29 schools from 5 countries including 6 AEHT members schools from 3 countries.  Additionally, in the barista competition, there were 13 contestants from 8 schools from 3 countries, including 4 AEHT members schools from 3 countries.
$2^{\text{nd}} - 8^{\text{th}}$	Riga (LV)	27 <sup>th</sup> edition of the Christmas in	More than 131 participants
December		Europe event	from 24 AEHT member schools from 16 countries
		2019	
20 <sup>th</sup> – 23 <sup>rd</sup> March	Aveiro (PT)	5 <sup>th</sup> edition of the festival Fish & Cooking, a cooking and cocktail competition	33 participants from 11 schools all from Portugal, including 5 AEHT members schools
2 <sup>nd</sup> - 4 <sup>th</sup> April	Bled & Ljubljana (SI)	14 <sup>th</sup> Bartender G&T Competition 2018 - topic: Cocktails & Art	25 participants from 12 AEHT member schools from 8 countries
8 <sup>th</sup> - 11 <sup>th</sup> April	Castel San Pietro Terme (IT)	21 <sup>st</sup> edition of the Bartolomeo Scappi International Competition (barista, bar, sommelier, pastry, cooking, oeno- gastronomic exhibition competitions)	107 participants from 17 member schools from 13 countries + 7 participants from non-member schools
30 <sup>th</sup> April – 4 <sup>th</sup> May	London (UK)	6 <sup>th</sup> AEHT Youth Parliament on "Climate Change & the Hospitality, Travel and Tourism Industries"	24 students (12 Male and 12 Female) from 19 AEHT member schools in 12 different countries.
9 <sup>th</sup> - 12 <sup>th</sup> May	Porto (PT)	8th edition of the HEG seminar for teachers and directors (for EQF level 5 and up) on "Enhancing training methodologies by the use of Simulators"	22 delegates from 13 AEHT member schools from 6 countries + 2 participants from non- member schools
20 <sup>th</sup> - 29 <sup>th</sup> June	Ponta Delgada, São Miguel Island, Azores (PT)	10 FEST AZORES 2019 – 10 days, 10 chefs	Besides the Portuguese candidates only two delegates from Estonia (Tallina Teeninduskool) participated.

# 4. Christmas in Europe 2018

From December 2<sup>nd</sup> – 8<sup>th</sup> the Riga Hotel School (Riga Technical School of Tourism and Creative Industry) hosted the 27<sup>th</sup> edition of Christmas in Europe in the Latvian capital. Throughout the event's programme the hosts showed their organising skills and proved that they were eager to give the very best of everything to their guests.

The three pillars of Christmas in Europe are: the exhibition of the culinary and other traditions of the countries present; the European buffet; and the cultural show, also based on each delegation's respective traditions (there were a total of 24 delegations – see below).



December 3<sup>rd</sup> was without doubt the busiest day: in the morning the exhibition stands were set up, amid the joyful hubbub of mutual discoveries and in an atmosphere like that of a beehive. The afternoon was given over to a religious service in Riga's protestant cathedral, followed by a parade through the heart of the old town in traditional costume, beneath flags fluttering in the breeze, then the laying of a wreath at the liberty monument, and a dance display in a nearby park with a local folk group. Finally in the evening, in the open air in the school yard, came the inauguration and opening of the exhibition in the presence of the School Director Silva Ozolina, AEHT President Remco Koerts, and Christmas in Europe founder Christiane Keller. There were speeches, the ribbon was cut, the Christmas tree lights were switched on, there were fireworks, and the Latvian and European anthems were sung – there was nothing lacking to make this a most solemn and moving occasion. A little later came the visit of each one of the exhibition stands, with a tasting of the many specialties brought along by the delegations.

Over the following two days the exhibition was open and accessible to some twenty classes of young school children who had come along from schools in the neighbourhood, sometimes causing 'traffic jams' in front of one stand or another. It all went ahead in an atmosphere of warmth and conviviality. Various types of entertainment had also been scheduled: a display by a barman duo, a fashion show, a cheese cutting demonstration, and a nouvelle cuisine show. For all of these events the audience was highly attentive, especially in the training bar, where there were talks on tourism in Latvia. For the teachers and directors, the organisers had also planned an evening event on the 27<sup>th</sup> floor of the Riga Radisson Hotel, with a breath-taking view over the capital.

The two European buffets, just like every year, were occasions that were both festive and gourmet for the guests, who included His Excellency the Italian Ambassador Sebastiano Fulci who took great delight in delivering a special greeting to his Italian compatriots.

The cultural show was also a high point, as the delegations went onto the stage to perform dances, sketches and pieces of music, as well as to show videos – all interpreted with varying degrees of success, but always with humour and a desire to get it right; sometimes there was participation by the audience – in this case the students from other delegations.

On December 7<sup>th</sup>, the last day, there were two excursions on the programme. One, for the students, was to Sigulda, the other, for teachers and directors, was to Rundale and Bauska. Both of these excursions were most interesting in several respects for all those concerned.

The finale in Riga was the gala evening, held on the same night. The multi-purpose hall was set up as a banqueting hall, the guests dressed in evening attire, and there was a very festive menu accompanied by a remarkable performance of singer Diana Pirâgs.

When it was time for speeches, Silva Ozolina said how pleased she was that the delegations had spent these few days in Riga and wished everyone a safe return. AEHT General Secretary Nadine Schintgen presented her with a superb Encyclopedia on cognac, which had been published to celebrate the AEHT's 30<sup>th</sup> anniversary. The delegations were invited in turn on stage to receive their certificate of attendance. Christiane Keller (aka Christmas Chris) briefly took the floor to thank and congratulate the organising teams for these few days dedicated to hospitality, to exchanges and to the Christmas spirit, and her words were greeted with a spontaneous standing ovation. The close of the evening was marked by the handing over of the AEHT flag to the Barcelona team, next year's organizers, and a standing ovation to the kitchen and restaurant brigades for their excellent work.

In 2018, the delegations came from 16 countries, namely from Armenia (1), Austria (1), Croatia (4), Estonia (1), Italy (3), The Netherlands (1), Portugal (1), Romania (1), Russia (1), Spain (1), Latvia (1), Lithuania (1), Luxembourg (1), Slovenia (2), Sweden (2), and Ukraine (2) – that is a total of 24 schools with more than 130 headmasters, teachers and students (while counting only 5 people from the host school participating in exactly the same activities as all foreign delegations). And indeed they were again a fine bunch of delegates, representing the diversity of Europe in a spirit of friendship and festivity.



Don't miss the detailed report by our journalist Jo Laengy published on our Internet site <a href="www.aeht.eu">www.aeht.eu</a> under the Christmas in Europe rubric as well as the article in the January 2019 edition of the AEHT newsletter.

#### **OVERVIEW TABLE:**

	Participation at the Christmas in Europe events					
Year	Town	<b>Participants</b>	Countries	Schools		
2018	Riga	130****	16	24		
2017	Fatima	114****	13	21		
2016	San Benedetto	95****	11	17		
	del Tronto					
2015	Diekirch	120****	14	23		
2014	Prešov	103	13	19		
2013	Marseille	99 *	13	16		
2012	Budapest	100	14	19		
2011	Zagreb	96 ***	15	20		
2010	Ponta Delgada	76	11	16		
2009	Poznan	115	18	25		
2008	Chinon Castle	90 **	13	17*		
2007	Semmering	69	12	15*		
2006	Orebrö	81	13	16		
2005	Fundaõ	7	11	15		
2004	Bad Ischl	86	16	18		
2003	Senigallia	135	16	22		
2002	Kuresaare	70	12	14		
2001	Poznan	150	19	20		
2000	Rhodes	300	17	18		
1999	Bonneville	72	10	12		
1998	Podebrady	70	12	13		
1997	Espoo	92	14	15		
1996	Budapest	90	11	13		
1995	Barcelona	70	10	13		
1994	Copenhague	88	13	19		
1993	Kaysersberg	110	10	11		

<sup>\*</sup> except organising school / \*\* number to be confirmed by organising school / \*\*\* except Croatian schools who came to help the organisers of the event / \*\*\*\* only a delegation of 5 persons from the organizing school have been taken into account.

#### 5. Youth Parliament

### **5.1 Introduction**

The following section provides an overview of the AEHT Youth Parliament held at Docklands Academy, London (DAL) from May  $1^{st} - 3^{rd}$ , 2019, where 24 students from 13 countries attended. The main topic of debate for the parliament was: 'The impact of the hospitality, travel and tourism industries on climate change'.

This section includes information on how the key aims of the Youth Parliament were met, the people involved in delivering it, as well the students who participated. There are details about the debates, excursions and election of the AEHT Student President followed by a feedback received about the event as well as the manifesto for change written by the students, which is one of the lasting outcomes of the event.

#### **5.2** Aims of the Youth Parliament

The AEHT Youth Parliament was able to achieve the following key aims:

- It provided networking opportunities and cultural exchanges in London for twenty-four students (12 Male and 12 Female) from 19 AEHT member schools in 12 different countries. The list of nationalities is provided in the table below.
- Participants were able to enhance their ability to understand and debate the very pressing issue of climate change in relation to the hospitality, travel and tourism industries.
- Participants improved their knowledge of the hospitality, travel and tourism sector, English language communication skills and confidence, and elected a president to represent the student voice at the next AEHT Annual conference in Split.
- Participants produced their own manifesto for change, containing their agreed solutions to some of the problems associated with climate change.

Country	Number of Students
Austria	2
Belgium	2
Croatia	3
Estonia	1
Italy	3
Latvia	1
Lithuania	1
Cyprus (Northern part)	2
Portugal	3
Slovenia	2
Spain	1
Turkey	3

#### **5.3 Personnel involved**

The Youth Parliament Superviser till July 2019, Murray Cooper, organized and moderated the debates with the assistance of Nicola Molony, a DAL English teacher. The DAL Social Programme Coordinator, Paul Vincent, organized excursions and another DAL staff member, Nurgul Koc, arranged the transfer of participants from the airport to their accommodation. Further assistance with the guidance and support of participants during their stay was provided by other supporting staff at DAL.

Remco Koerts, President and Ray Cullen, Vice-President of the AEHT, visited the parliament, one on the first two days and the second on the last day, which, in the participants' view, helped to increase the profile of the event. Although they came as observers, the two members of the AEHT Presidium did not hesitate to address the participants a number of times during the debates. Gisel-la Esteve Rodríguez de la Jesuïtes Sarrià - Escola Superior d'Hostaleria I Turisme Sant Ignasi of Barcelona, filmed the whole event over the three days and took a number of photographs.

#### **5.4 The Program**

Day	Date	Event	Time	Activities
1	Tue 30 <sup>th</sup> Apr 2019	Arrival in the UK		Transfer from Airport to Accommodation
2	Wed 1st May 2019	Youth Parliament	9:00 – 10:30	Induction – Groups - Quizzes – Videos
_	Wed 1 111ay 2019	1 outil 1 urrament	10:30 - 11:00	Tea

Day	Date	Event	Time	Activities
			11:00 – 12:30	Debating protests against climate change
			12:30 – 13:30	Lunch
			13:30 – 16:00	Excursion: 1.00-1.45 - Take DLR and tube to Sloane Square 1.45-2.15 - Saatchi Gallery for Climate Change Photo Exhibition 2.15-3.15 - Walk around Battersea Park and Battersea Power Station 3.30 - End trip at Battersea Park Station
			9:00 – 10:30	Preparing a presentation on the impact of HTT on climate change and what organisation can do to mitigate it.
			10:30 – 11:00	Tea
	Thu 2 <sup>nd</sup> May 2019		11:00 – 12:30	Presentations, debates, nominating a Student President
			12:30 – 13:30	Lunch
3			13:30 – 16:00	Excursions: Optional 1. Tower Bridge, Tower of London, Sky Garden (2) 2. Science Museum for Climate Exhibition, Hyde Park, Marble Arch (to see Banksy's new graffiti) 3. Tate Modern, Millennium Bridge, St Pauls, rooftop at One New Change (for view)
		Youth Parliament		4. Other?
			9:00 – 10:15	Creating a Manifesto  Electing a President
			10:15 – 10:30	Tea
4	Fri 3 <sup>rd</sup> May 2019	Youth Parliament	10:30 – 11:30	Keynote Lecture: Nature Becomes Architecture Aryanour Djalali
			11:30 – 12:30	Election
			12:30 – 13:30	Lunch
			13:30 – 16:00	Excursion – Houses of Parliament
5	Sat 4th May 2019	Departure		

#### **5.5** The Debates

#### 5.5.1 The First day

Students were put into groups and asked to argue for or against the climate change protests that had recently taken place in London. They watched a video with someone arguing for or against the protests in order to help the students prepare their own argumentation. The debates were very lively, and the participants were able to make good points on either side, even though there were those who found it challenging to argue for a point of view that they did not personally agree with. The ability to see an issue from an opposing point of view was a valuable experience, which can help students to develop the skills of debate, negotiation and compromise.

#### 5.5.2 The second day

The participants were again placed into groups and asked to prepare a presentation on how the hospitality, travel and tourism industries impact on climate change and how this could be mitigated. There were six excellent presentations provided on the following topics:

- Coca Cola
- Mass Tourism
- Green Key Eco Label
- Green Hotels
- Sustainable Tourism
- Sustainable Hotels

Students referred to their own local and national contexts. After each presentation there was a question and answer sessions with some very lively discussion and debate.

#### 5.5.3 The third day

The students were asked to nominate themselves as candidates for election as the AEHT Student President. Six candidates came forward and each was allocated a group of three students to lead. Each group was tasked with developing a manifesto for change, which identifies some key problems of climate change caused by the impact of the hospitality, travel and tourism industries, and the solutions they wished to propose for each problem. Each candidate was asked to present their group's manifesto and respond to questions about it. After this, each of the six candidates gave a 30-second speech asking for the other students to vote for them. The remaining students cast their votes in a secret ballot and one student, Mirta Cenic, was elected. Mirta Cenic made a short speech and the AEHT Youth Parliament 2019 was closed.

The duties of the Student President are described in the guidelines of the Youth Parliament event, published on the official AEHT website. The AEHT Student President's responsibilities / privileges include:

- Giving a speech at the opening ceremony at the next AEHT Annual Conference
- Attending the Hospitality Masterclass held after the opening ceremony and before the briefing of competitors
- Attending the Executive Board meeting at the next AEHT Annual Conference
- Representing the student voice by liaising with members of the AEHT Presidium after the Hospitality Masterclass, where he or she can make suggestions to improve the association; and by submitting reports and/or articles for the AEHT website.

#### **5.5.4 Other Activities**

After the debates ended on the first day, the students visited an exhibition in the Saatchi Gallery in London, with dramatic photographs (see below) showing the effects of climate change in the Arctic. Students found the exhibition very worthwhile.



Yuri Kozyrev and Kadir Van Lohuizen

On the second day, the students were given a choice of three excursions and voted for the excursion to the Science Museum, Hyde Park and Marble Arch, where they could see the new Banksy (below) that was painted after the climate change protests in London.



Banksy

### 5.5.5 Student Feedback

The following feedback was provided in an online feedback form by 12 students.

	nowing recuback was provided in an online recuback form	-	4)	<b>5</b> 4)	70		
	Statements for Feedback	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total Students
1	Climate change was a very good topic to debate.	11	1				12
2	The Parliament supervisors made the sessions interesting.	9	3				12
3	The Parliament sessions were delivered at the right speed.	5	5	2			12
4	The Parliament sessions were well-organized and the supervisors well-prepared.	9	2	1			12
5	During the Parliament I felt that I had enough opportunities to participate in debates.	8	2	2			12
6	There was a good variety of activities during the Parliament sessions.	7	4	1			12
7	The Parliament challenged me to think more deeply about the topic and to develop my ideas.	10	2				12
8	I learnt a lot about how the topic relates to the hospitality, travel and tourism industries.	10	2				12
9	The Parliament helped me to improve my English language communication skills.	7	3	2			12
10	My participation in the Parliament helped to improve my confidence.	6	4	2			12
11	My participation in the Parliament helped me to develop better teamworking skills.	7	3	2			12
12	My participation in the Parliament helped me to develop better debating skills.	8	3	1			12
13	The Parliament was well-structured over the three days.	6	5	1			12

	Statements for Feedback	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total Students
14	I had enough opportunities to network with many people from different countries.	7	4	1			12
15	I was happy with the places we visited during the excursions.	6	5	1			12
16	I was happy with the way my transfer from the airport or station was managed.			4	1		11
17	I received all the information I needed when I needed it.	8	3		1		12
18	I was happy with the accommodation including the breakfast that was provided.	2	4	4	2		12
19	I was happy with the food I was provided for lunch and dinner each day.	3	4	5			12
20	Overall I had a very good experience.	12					12
	Total	144	62	29	4	0	239
	Percentage	60 %	26 %	12 %	2 %	0 %	100 %

#### **5.5.6** The Manifesto

The manifesto prepared by students contains some interesting impetuses to reduce the 'impact of the hospitality, travel and tourism (HTT) industries on climate change'. Find some excerpts below:

#### a) Lowering the price of industrial hemp

Industrial hemp could wholly replace plastic. As we all know, plastic is a serious contaminator of our planet. By using more industrial hemp we could completely rule out the use of plastic as a material in hotels, restaurants and airline companies, especially in packaged products. Lower prices of this material would encourage tourism entrepreneurs to use more hemp and less plastic. Hemp is a biodegradable material therefore it is not harmful to our planet.

#### b) Educating about the importance of ecology

People are all different and their interests and needs are not all the same. Therefore, distinct educational programmes on ecology and climate change, which are tailored to appeal to different social groups, should be on offer. This strategy, based upon demographic segmentation, would involve sociologists, psychologists and other professionals with expertise in understanding human behaviour. These educational programmes would include the promotion of eco-friendly and sustainable tourism products and services (e.g. the 'Yes I can'- training programme of *Radisson Blu*).

#### c) Buying organic food and supporting small local farms and factories

If hotels and restaurants were encouraged to buy organic products from small farms and local factories, they would not need to transport produce by road, rail or air over far distances, and this would help to reduce gas emissions. This would also provide opportunities for local farms and factories to develop their businesses and encourage them to produce more organic food and drinks.

#### d) Green taxes

Green taxes can discourage behaviour that is damaging for the environment and people. At the same time, they can enable governments to reduce other taxes, especially employment taxes, which weigh heavily on the shoulders of all citizens. As an example, higher taxes on plastic bottles and plastic bags would discourage hospitality, travel and tourism businesses from using them. Thus, any funds which hotels and other hospitality, travel and tourism (HTT) organizations are able to save by avoiding the use of plastic and other practice that incur green taxes, could be used to improve their products and services.

### e) Stricter laws regarding zoos

We are aware that zoos, which are popular tourist attractions, sometimes help endangered species (such as the red panda), but in many zoos, animals are kept in cages and receive poor care. We demand higher prices for zoo entrance tickets, stricter laws regarding zoos, and more frequent inspections. Natural reserves instead of zoos, where animals from a particular area could move and live freely in their natural habitat, should be promoted. Why should a polar bear live in a cage in Vienna, London or Zagreb when its natural habitat is on the North Pole?

#### f) Monitoring waste from hotels and other establishments

Hotel chains, restaurants and other hospitality and tourism establishments are big polluters. A law should be implemented, where a business would have to pay if it creates more pollution than the government allows. All hotels and restaurants should be required to replace plastic straws, plates and cups with glass or other materials that can be used more than once.

#### g) Cruise ships

Cruise ships are enormous polluters and therefore higher taxes should be imposed on cruise holidays. The creation of special harbours for cruise ships to stay, connecting three or more cities or towns, should be encouraged. This way there would be restrictions on where cruise ships could travel, which would help to reduce the pollution to the remaining ecosystem along the coastline.

#### h) Serving as an example

Vast numbers of people are visitors, guests or employees in hotels, restaurants and other HTT establishments every day of the year across the world. The HTT industry, therefore, has an enormous potential to influence the mindset and behavior of the global community as a whole. This influence should be exploited more fully, in order to promote the reduction of practices that are harmful to the environment we all share.

#### **5.6 Overview Table**

Participation in AEHT Youth parliaments						
	Town	Topic	Participation			
26 - 31.10.2010	Bad Ischl	"Working in tourism – today and	30 students from 15			
		tomorrow: visions, expectations and <b>challenges</b> for tourist education".	European countries			
08 - 14.04.2013	Kopavogur	"Reducing Carbon Footprints – how can	18 delegates from			
	(IS)	today's tourism services contribute to environmental protection?"	AEHT member schools in 9 countries			
22 - 27.04.2014	Porec (HR)	"The Information and Communication technologies ( <b>TIC</b> ) and its influence on the future of tourism"	37 delegates from AEHT member schools in 9 countries			
03 - 07.05.2016	London (UK)	"The impact of <b>immigration</b> on the travel and tourism industry in Europe".	23 participants from 14 AEHT member schools from 8 countries			
02 - 06.05.2017	Famagusta, North Cyprus	"Slow tourism and mass tourism: Can the two meet?"	24 participants from 10 AEHT member schools from 7 countries			
30.04.2019 – 03.05.2019	London (UK)	"Climate Change and the Hospitality, Travel and Tourism Industries".	24 participants (12 Male and 12 Female) from 19 AEHT member schools in 12 different countries.			

# 6. Composition of the AEHT Presidium

Elect	Elected members of the AEHT Presidium for the period 2017 – 2021					
Forename	Surname	Function	Tasks			
Remco	KOERTS	President	*Responsible for the official representation, the general communication and the coordination of AEHT affairs;			
			*In charge of providing support to the organizers and Head Judges of the Annual conferences and competitions as well as creating in that field synergies with other organizations.			
Ray	CULLEN	Vice-President	*Responsible for the relationship with existing Privileged Professional Partners (PPPs), the recruitment of new companies to strengthen the financial sustainability of the AEHT and the development of a "PPP market" at the Annual Conference;			
			*In charge of the supervision and development of the			
Michel	LANNERS	Vice-President	*Responsible for launching an "Academic Program" for directors (and teachers) during the Annual Conference to make the event more attractive to them (based on the development together with experts of a conceptual or academic input in order to stimulate reflection in the field of future hospitality and tourism trends).  NB.: The first edition of this program at the Annual Conference in Leeuwarden in 2018 will be on 'Hospitality and Tourism Future Trends — hot topics, current issues, future challenges' by Steve Hood, Senior Vice President of Research, STR and Founding Director of the SHARE Center ("Supporting Hotel-related Academic Research and Education").  *Responsible for providing assistance in following fields: - design of a new AEHT flyer in order to stress out			
			the new activities and the new management data protection: making sure that the AEHT is compliant with the newest EU's General Data			
Nuria	Montmany	Vice-President	Protection Regulation (GDPR).  *Responsible for the expansion of the network of schools offering Higher Education as well as the extension and reorganization of activities regarding the AEHT Higher Education Group  * In control of launching and managing the Instagram account of the AEHT;  * In charge of setting up an Erasmus+ network within the AEHT.			
Neeme	RAND	Vice-President	*Responsible for IT Solutions & AEHT website			
Ana Paula	PAIS	Vice-President	*Responsible for the activation, coordination and stimulation of the AEHT National Representatives network and activities;  * In charge of the teacher placements future.			
Klaus	ENENGL	Treasurer	*In charge of AEHT's finances and accounts			
Nadine	SCHINTGEN	General Secretary	*Responsible for the day-to-day management of the AEHT			

# 7. AEHT meetings

#### • Skype meetings of the Presidium

Under the current Presidium nearly monthly Skype meetings (outside months with a physical Presidium meeting) have been introduced in February 2018 to make the management of the AEHT more efficient. For this academic year, Skype meetings took place on:

October 18 <sup>th</sup> , 2018
January 8 <sup>th</sup> , 2019
February 5 <sup>th</sup> , 2019
May 14th, 2019

• Physical meetings of the Presidium

i ilybical infectings of	the Testatam
November 13 <sup>th</sup> , 2018	Leeuwarden (NL)
January 30 <sup>th</sup> , 2019	Arcus College in Heerlen (NL) - working session of Remco
-	Koerts with Nadine Schintgen only
March 15 <sup>th</sup> , 2019	Split (HR)
June 14 <sup>th</sup> , 2019	Faro (PT)

• Meetings of the Executive Board

November 14 <sup>th</sup> , 2018	Leeuwarden (NL)
March, 16 <sup>th</sup> , 2019	Split (HR)

Reports covering these meetings may be consulted under the 'Meetings and reports' rubric on the AEHT web site www.aeht.eu .

#### General Assembly

0 0 1 1 0 1 0 1 1 1 1 1 1 1 1 1 1 1 1 1	
November 15 <sup>th</sup> , 2018	Leeuwarden (NL)

Reports covering the General Assembly are available under the 'Meetings and reports' rubric on the AEHT web site.

Several illustrated reports covering the Executive Board and Presidium meetings in various countries have been published on the AEHT Facebook & Instagram pages and the AEHT landing page of the hosco platform.

# 8. Representations

As far as possible, the Presidium has accepted invitations and represented the AEHT at events organized by member schools under the aegis of the AEHT or other entities. Moreover, Presidium members had to represent the AEHT at several ceremonies and had to meet also with key experts to deliver quality work.

Date	City	Event	AEHT
			Representative
		2018	
September 6 <sup>th</sup>	Cidade da Praia, Island of Santiago (CV)	Meeting with the officers of the Hotel and Tourism School from Cape Verde	Ana Paula Pais
September	Split	Working session with the	Remco Koerts
10 <sup>th</sup> - 11 <sup>th</sup>	(HR)	organizers of the 2019 Annual Conference in Split	
September 13 <sup>th</sup>	Eindhoven (NL)	Meeting with Arcus College & Roy van Sassen (AEHT Council of Elders)	Remco Koerts
September 26 <sup>th</sup>	Luxembourg (LU)	Reception on the occasion of the Czech National Holiday at the Embassy of the Czech Republic – encounter with Ambassador Petr Kubernat and several Luxembourgish politicians	
October 15 <sup>th</sup> - 16 <sup>th</sup>	Amsterdam (NL)	WorldSkills Conference 2018 entitled 'Uniting for Youth: building networks for innovative skills solutions'- Participation in the General Assembly	Ray Cullen Remco Koerts
November 12 <sup>th</sup> – 17 <sup>th</sup>	Leeuwarden (NL)	31st AEHT Annual Conference	Ray Cullen Remco Koerts Michel Lanners Núria Montmany Ana Paula Pais Neeme Rand Nadine Schintgen
December $2^{nd} - 8^{th}$	Riga (LV)	25 <sup>th</sup> Christmas in Europe	Remco Koerts Núria Montmany Neeme Rand Nadine Schintgen
December $7^{th} - 8^{th}$	Tours (FR)	14 <sup>th</sup> Conference François Rabelais 'Cuisine d'Europe, cuisine européenne?' at the University of Tours	Michel Lanners
December 21st	Luxembourg (LU)	Meeting with the Carlo Harpes Managing Director of itrust consulting s.à r.l., expert in GDPR matters	Nadine Schintgen
		2019	
February 26 <sup>th</sup> – 28 <sup>th</sup>	Dublin (IE)	Catex Catering Inspiration, conference exhibition at RDS - No.1 Event in the Irish Food & Beverage Sector	Ray Cullen
March 4 <sup>th</sup> – 5 <sup>th</sup>	Killarney (IE)	Irish Hotel Federation conference	Ray Cullen
March 6 <sup>th</sup>	London (UK)	Commemorative ceremony of our former collaborator at DAL and late Kalender Guvenc	Remco Koerts

Date	City	Event	AEHT
			Representative
		2019 (continued)	
March 16 <sup>th</sup> - 17 <sup>th</sup>	Split (HR)	Presidium and Executive Board meeting	Ray Cullen Remco Koerts Michel Lanners Núria Montmany Ana Paula Pais Neeme Rand Nadine Schintgen
March 20 <sup>th</sup> - 22 <sup>nd</sup>	Dublin (IE)	Ireland Skills competitions	Ray Cullen
April $2^{nd} - 5^{th}$	Bad Ischl (AT)	Meeting with the Treasurer Klaus Enengl	
April 8 <sup>th</sup>	Killarney (IE)	Conference of the Restaurant Association of Ireland	Ray Cullen
April 8 <sup>th</sup> – 11 <sup>th</sup>	Castel San Pietro Terme (IT)	21st edition of the Bartolomeo Scappi International Competition	Remco Koerts
April 17 <sup>th</sup>	Wexford (IE)	AEHT presentation in front of 200 students	Ray Cullen
April 24 <sup>th</sup>	Lisbon (PT)	Meeting at Lisbon Hotel School with Deputy Director General of Vocational Training, Eugénia Pérez of the Directorate General of Education of Galicia	Ana Paula Pais
April 30 <sup>th</sup> – May 3 <sup>rd</sup>	London (UK)		Remco Koerts Ray Cullen
May 9 <sup>th</sup> -12 <sup>th</sup>	Oporto (PT)	HEG Seminar "Gamification as a training tool"	Núria Montmany Ana Paula Pais
May 16 <sup>th</sup>	Waterford (IE)	Address on AEHT at Apprentice Chef competitions	Ray Cullen
June 7 <sup>th</sup>	Portugal	AEHT presentation for 21 Portuguese polytechnic universities member of RIPTUR (Network of Tourism Polytechnic Institutions)	Ana Paula Pais
June 13 <sup>th</sup>	Colares (PT)	Meeting with the School Director of the Hotel School of Colares, regarding the Christmas in Europe event in 2020	Ana Paula Pais
June 14 <sup>th</sup>	Faro (PT)	Meeting with Paula Vicente, Director of the Hotel school in Faro, on the occasion of the Summer Presidium meeting	Ray Cullen Remco Koerts Michel Lanners Núria Montmany Ana Paula Pais Neeme Rand Nadine Schintgen

Date	City	Event	AEHT
			Representative
		2019 (continued)	
June 15 <sup>th</sup>	Split	Meeting with conference	Ray Cullen
	(HR)	committee of AEHT	
June 19th	Breda	Opening of the new Hotel school	Remco Koerts
	(NL)	Rooi Pannen	
June 27 <sup>th</sup>	Luxembourg	Meeting with Evelyn Verheggen,	Michel Lanners
	(LU)	graphist of the next AEHT	Nadine Schintgen
		promotional leaflet	
July	Luxembourg	Meeting with the AEHT auditors	Nadine Schintgen
3 <sup>rd</sup>	(LU)	at our fiduciary in Luxembourg	
July 18th	Luxembourg	Meeting with officers of our bank	Klaus Enengl
	(LU)	and fiduciary in Luxembourg	Remco Koerts

# 9. AEHT database and publications

#### 9.1. AEHT database

Currently (30.07.2019), the AEHT reckons some 294 member school accounts in its database. This number includes active (281) and inactive (13) accounts. The later are accounts of new members that got accepted but have not yet paid their annual fees. Besides, there are 9 professional member and privileged professional partner accounts.

Due to the coming into force of the GDPR in May 2019, the whole structure of the database had to be changed this year to guarantee the entire security of private data of our members. The implementation caused some problems at first but is now running smoothly.

The AEHT database allows member schools to register directly for the AEHT Annual Conference and school account managers to include contact information of other colleagues, than their principal and the AEHT contact. Consequently, all registered person will automatically receive all official emails sent by the AEHT Head Office. However, for the system to work, it is necessary that every school checks all data contained in its account at least once a year and updates those that have changed! This task, previously assumed by the AEHT Head Office, is now under the responsibility of each school. For updating your information in the AEHT database, please refer to the following address: https://www.aeht.eu/db.

#### **9.2. Use of Office 365**

AEHT officials have decided in 2017 to switch to the Office 365 platform to stay professional and updated with the IT development of our times. The implementation will occur in several phases. The first two steps have already been accomplished:

- 1st step: AEHT Head Office started using Office 365 during the second semester of 2017.
- 2<sup>nd</sup> step: all Presidium members started using it beginning of 2018.

We have now reached the 3<sup>rd</sup> phase where, all members of the Executive Board will be required to make use of it

According to Ahti Paju, the AEHT webmaster, there are many other platforms we could have used, but Office 365 offers, with one single account, a lot of interrelated platforms and various efficient tools (mail server, SharePoint, Online Office application, One Drive for Business - 1000 GB by user, Skype Business, Microsoft teams), that will make work much easier and more efficient. Using Office 365 will take fewer operations to handle documents and allow several people to work on the same document. Besides, this platform is much more secure and supports many languages (training material exists in almost all EU languages).

Moreover, for the AEHT, Office 365 Education is free of charge and its licence is unlimited.

#### 9.3. AEHT electronic Newsletter and AEHT edition of the Cognac Encyclopaedia

End 2018, the Presidium of the AEHT decided to use the presentation program SWAY of Office 365 to combine text and media to create its future newsletters. This method required some training before its implementation, and only one AEHT newsletter could be issued during the period 2018/2019 and published on the AEHT website (<a href="www.aeht.eu">www.aeht.eu</a>) and Facebook account.

For its Jubilee, the AEHT issued together with the Cognac Academy a special AEHT 30th Anniversary edition of the remarkable Cognac Encyclopedia (A3 format, 800 pages, weight: 6,5 kg), that presents some 300 Cognac Houses and Brands and should not be missing in any Hotel school library. Moreover, in this special edition some 30 pages are dedicated to our association, including forewords by a EU Commissioner and a EU deputy, a list and map of our member schools, presentations by Presidium members, articles on our main activities and a series of accounts from former winners of AEHT Annual Conference competitions that have subsequently had an outstanding professional career and could be of some example for your students.

If you wish to support this project, please order the book via the internet page: <a href="http://www.cognac-encyclopedia.com">http://www.cognac-encyclopedia.com</a>. The edition is available since November 9th, 2018. All AEHT member schools will get a special price of 250 EUR and free membership in the International Cognac Association.

#### 9.4. AEHT Facebook account

The Facebook account is available at the following address: <a href="https://www.facebook.com/aeht.eu">https://www.facebook.com/aeht.eu</a> and followed currently by 2964 persons.

The total number of 'likes' rouse by 146 units (5,25 %) in one year; from 2 781 likes on July 30th, 2018 to 2927 on July 30th, 2019.

#### 9.5. AEHT website (www.aeht.eu)

During the first semester of 2016, a new website had been put online by the AEHT webmaster, Ahti Paju, together with Klaus Enengl and Neeme Rand then both Vice president. As the use of mobile phones (smartphones) and tablet computers had increased significantly, the IT team of the AEHT had created a platform facilitating access to the site from these media. This platform is now fully operational.

Below you will find an overview of the characteristics of the website audience between 1<sup>st</sup> August 2018 and 31<sup>st</sup> July 2019.

In brief, the audience has increased from 17062 users to 17.813 users within the last year. However, there have been less sessions (decrease from 26.095 sessions to 24.256 sessions) as well less page views (72.324 to 49.813 page views) the last academic year compared to the previous year.



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# • Country of AEHT web site visitors:

Country ①		Acquisition						Behaviour			
		Users ? ↓		New Users 🦪		Sessions ?		Bounce Rate	Pages/Session	Avg. Session Duration	
			%	<b>7,813</b> of Total: 100.00% (17,813)		<b>7,712</b> 6 of Total: 100.06% (17,701)	%	1,256 of Total: 100.00% (24,256)	68.69% Avg for View: 68.69% (0.00%)	2.05 Avg for View: 2.05 (0.00%)	00:01:33 Avg for View: 00:01:33 (0.00%)
1.		Italy	1,597	(8.84%)	1,559	(8.80%)	2,193	(9.04%)	64.52%	2.24	00:01:51
2.		Netherlands	1,443	(7.99%)	1,390	(7.85%)	2,062	(8.50%)	59.07%	2.27	00:01:47
3.		France	1,333	(7.38%)	1,320	(7.45%)	1,659	(6.84%)	67.03%	2.11	00:01:31
4.		Portugal	925	(5.12%)	909	(5.13%)	1,366	(5.63%)	65.01%	2.06	00:01:30
5.	-	United States	904	(5.00%)	900	(5.08%)	936	(3.86%)	89.74%	1.21	00:00:19
6.		Belgium	673	(3.72%)	660	(3.73%)	942	(3.88%)	63.06%	2.32	00:01:44
7.		Austria	654	(3.62%)	630	(3.56%)	1,069	(4.41%)	58.37%	2.60	00:02:01
8.		Croatia	634	(3.51%)	604	(3.41%)	1,089	(4.49%)	56.84%	2.65	00:02:05
9.	0	India	594	(3.29%)	589	(3.33%)	673	(2.77%)	82.47%	1.31	00:00:44
10.	_	Estonia	534	(2.96%)	526	(2.97%)	742	(3.06%)	72.24%	2.45	00:02:17
11.	*>	China	473	(2.62%)	473	(2.67%)	475	(1.96%)	98.74%	1.03	00:00:01
12.		United Kingdom	446	(2.47%)	436	(2.46%)	509	(2.10%)	74.26%	1.68	00:01:08
13.		Spain	395	(2.19%)	389	(2.20%)	578	(2.38%)	63.15%	2.35	00:01:43
14.		Slovenia	372	(2.06%)	347	(1.96%)	807	(3.33%)	57.50%	2.44	00:01:56
15.		Germany	329	(1.82%)	323	(1.82%)	353	(1.46%)	78.19%	1.50	00:00:44
16.	C+	Turkey	288	(1.59%)	285	(1.61%)	460	(1.90%)	60.00%	2.57	00:02:45
17.		Poland	271	(1.50%)	268	(1.51%)	328	(1.35%)	62.80%	2.08	00:01:30
18.		Luxembourg	230	(1.27%)	222	(1.25%)	437	(1.80%)	55.38%	2.63	00:02:49
19.	_	Latvia	229	(1.27%)	220	(1.24%)	390	(1.61%)	53.59%	2.97	00:02:26
20.	÷	Canada	202	(1.12%)	202	(1.14%)	221	(0.91%)	87.33%	1.29	00:00:24
21.		Sweden	185	(1.02%)	176	(0.99%)	282	(1.16%)	63.12%	2.25	00:01:50
22.		Switzerland	184	(1.02%)	182	(1.03%)	207	(0.85%)	82.13%	1.52	00:00:36
23.		Ireland	180	(1.00%)	172	(0.97%)	295	(1.22%)	52.88%	2.45	00:02:14
24.	+	Finland	175	(0.97%)	169	(0.95%)	252	(1.04%)	62.70%	2.26	00:01:21
25.		Philippines	162	(0.90%)	162	(0.91%)	182	(0.75%)	88.46%	1.15	00:00:22
26.		Lithuania	155	(0.86%)	147	(0.83%)	309	(1.27%)	56.63%	2.46	00:02:05
27.	•	Japan	150	(0.83%)	150	(0.85%)	154	(0.63%)	96.75%	1.12	00:00:05
28.		Romania	149	(0.82%)	146	(0.82%)	198	(0.82%)	67.17%	2.29	00:02:12
29.	e	Pakistan	141	(0.78%)	141	(0.80%)	159	(0.66%)	81.13%	1.36	00:01:02
30.	#	Iceland	134	(0.74%)	131	(0.74%)	162	(0.67%)	70.99%	1.65	00:01:30
31.		Greece	133	(0.74%)	132	(0.75%)	149	(0.61%)	70.47%	1.79	00:01:15
32.		Ukraine	133	(0.74%)	129	(0.73%)	210	(0.87%)	67.62%	2.18	00:02:02
33.	3	Slovakia	132	(0.73%)	130	(0.73%)	159	(0.66%)	79.87%	1.68	00:01:00
34.		Morocco	129	(0.71%)	129	(0.73%)	142	(0.59%)	80.28%	1.32	00:00:34

# 10. Electronic communication

During the academic year 2018/2019, the AEHT Head Office has sent out some 60 official mailings to member schools on various subjects.

# 11. "Erasmus+" Programme

The project proposal (No **2018-2-LU01-KA105-037335**) submitted End April 2018 at the ANEFORE, Erasmus+ Agency in Luxembourg newly in charge of youth mobility projects to obtain an EU cofunding for the Christmas in Europe event held in 2018 in Riga (LV) was approved mid-July 2018. A preparatory meeting for the event took place with most of the partners during the AEHT Annual Conference in Leeuwarden (NL).

The project itself was carried out according to the criteria of the programme and the requirements of the call for tender 2018. We took special care to increase the integration of young people, including disadvantaged youngsters (whether from a social, economic, medical, educational, cultural and / or geographical point of view) in all phases of the project, as well as to promote European citizenship and tolerance among young people by encouraging their socialization with a very varied group of students and their encounter with a very cosmopolitan population with different ways of life and customs. This event was a great success amongst youngsters and their educators and has enjoyed great popularity and good coverage in several media (articles in newspapers, Internet sites and varied social media, aso.). The final project report was filed August 5<sup>th</sup>, 2019 with the Luxembourg Agency and the AEHT is

During the first months of 2019, two officers from the Jesuïtes Sarrià-Escola Superior D'Hostaleria I Turisme Sant Ignasi, Beatriz Feijoo Novoa and Marta Munte Fabregas, set up a new project with the help of AEHT General Secretary Nadine Schintgen to co-finance the Christmas in Europe event taking place in December 2019 in Barcelona (ES). The project proposal "Sharing Christmas cultural diversity with Europe's Youth in Barcelona" No **2019-2-LU01-KA105-050159** was submitted with the programme "Erasmus+" at ANEFORE on April 23<sup>rd</sup>, 2019.

On July 16<sup>th</sup>, 2019, the Agency informed the AEHT Head Office that the project had been accepted, without neither exclusions of partners, nor budget cuts as last year, when, for budget reasons, funds were refused to our non-EU partners from Armenia, Russia and Ukraine. The project of 2019 will receive financial support from the Erasmus+ programme for 60 students and 30 teachers.

The community grant represents a significant financial support for both the organizers and participants of the event and we herewith wish to thank the Luxembourg Agency ANEFORE for their support in the setting up of the project and the European Commission for the means put at our disposal to improve the organization of our Christmas in Europe events as well as to ease the participation to all AEHT member schools even those with poor financial means.

Diekirch, August 26th, 2019

waiting for its approval.

Remco KOERTS AEHT President Nadine SCHINTGEN AEHT General Secretary

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