

INFORMATIVA AL CLIENTE**(Reg. UE 2016/679)****INFORMATIVA PRIVACY DATI RACCOLTI PRESSO INTERESSATO**
Informativa ai sensi e per gli effetti di cui all'art. 13, Reg UE 2016/679
(Regolamento Europeo in materia di protezione dei dati personali)
d.lgs. 196/2003 rivisto alla luce del d.lgs. 101 del 10 Agosto 2018

Dear Customer,

We would like to inform you that the privacy laws EU Regulations n. 679, 2016 (General Data Protection Regulation) lay down rules relating to the protection of natural persons with regard to rules relating to the free movement of personal data.

In accordance with Article 13 we inform you that:

1. Purpose of the processing and legal basis for which personal data is intended. Legal basis for data processing.

The data will be processed to define our contractual relationship concerning offers, participation at competitions or events, to evaluate cv in relation to staff recruitment.

The legal basis of the processing is represented by the consent expressed by a natural person, if it is not a legal person that does not actually fall under the GDPR.

The registration forms for participation in competitions and events will automatically represent the legal basis for the processing of personal data in order to fulfill accounting and tax obligations.

2. Processing methods.

In relation to the indicated purposes, your data are processed electronically and on paper. The processing operations are carried out in such a way as to guarantee the logical, physical and confidentiality of your personal data.

3. Legitimate interests pursued by the data controller or by third parties.

Respect the provisions of laws and regulations (national and european), or execute an order of judicial authorities or supervisory bodies to which the owner is subject; exercise the rights of the owner, in particular, that of defense in court.

4. Personal data processing.

Your personal data are processed. The data processing will be carried out for the following purposes:

- evaluation of the works, evaluation of suitability for the professional figure sought, awarding of prizes
- drafting of commercial offers, contracts at the basis of services, interactive and administrative activities;
- fulfillment of accounting and tax obligations;
- attività di marketing quali la segnalazione di offerte, con invio, anche tramite SMS, posta elettronica e/o canali telefonici, di materiale pubblicitario, informativo;
- marketing activities such as offers sent by SMS, e-mail or telephone;
- fulfillment of obligations established by law, regulation or by european laws;
- customer satisfaction surveys to understand the satisfaction level concerning the services offered (also through third parties).

5. Mandatory or optional nature of the provision.

The provision of your personal data is mandatory, any refusal could make it impossible to provide the services requested by you or to participate in events, competitions and the selection of professional figures.

6. Data dissemination and communication.

Your data may be communicated to:

- all subjects to whom the right of access to such data is recognized by law;
- to our collaborators, employees, as part of their duties;
- to all those natural and / or legal persons, public and / or private when the communication is necessary or functional to the performance of our business and in the ways and for the purposes described above.

7. Transfer of personal data to a third country.

The data are not transferred to European Union countries and to third countries in the context of the purposes indicated in point 1.

8. Method and duration of storage of personal data.

The processing of your personal data is carried out, also with the aid of electronic tools, according to the operations indicated in art. 4 no. 2) GDPR and precisely: the processing of personal data may consist in the collection, registration, organization, consultation, processing, modification, selection, extraction, comparison, use, interconnection, blocking, communication, cancellation and destruction of data.

The data will be stored within the times established by law, according to the data processed.

The data processed for marketing purposes are kept until the interested party withdraws (within 15 days).

9. Identification details of the owner, responsible.

Data controller

Mr Attilio Caputo as Legal Representative of Caroli Hotels S.r.L.

Located in Gallipoli, litoranea Gallipoli – Santa Maria di Leuca, I, 73014

PEC: carolihotels@pec.it

The list of persons in charge and those responsible for the protection of personal data is present in ANNEX 1 of the STD.

10. Rights of the interested party.

10.1 Right pursuant to art. 15 (right of access), and art. 16 (right of rectification) of EU Reg. 2016/679.

The interested party has the right to obtain from the data controller confirmation that personal data concerning him or her is being processed and in this case, to obtain access to personal data and to the following information:

- the purposes of the treatment;
- the categories of personal data in question;
- the recipients or categories of recipients to whom the personal data have been or will be disclosed, in particular if recipients from third countries or international organizations;
- the data retention period or, if not possible, the criteria used to determine this period;
- the existence of the right of the interested party to ask the data controller to correct or delete personal data or to limit the processing of personal data concerning him or to oppose their treatment;
- the right to lodge a complaint with a supervisory authority;
- the existence of an automated decision-making process, including profiling and, at least in such cases, significant information on the logic used, as well as the importance and expected consequences of such processing for the data subject.

10.2 Right pursuant to art. 17 of EU Reg. 2016/679 (right to erasure - right to be forgotten).

The interested party has the right to obtain from the data controller the cancellation of personal data concerning him without undue delay and the data controller has the obligation to delete personal data without undue delay, if one of the following reasons exists:

- personal data are no longer necessary with respect to the purposes for which they were collected or otherwise processed;
- the interested party revokes the consent on which the treatment is based in accordance with article 6, paragraph 1, letter a), or with article 9, paragraph 2, letter a), and if there is no other legal basis for the treatment;
- the interested party opposes the processing pursuant to Article 21, paragraph 1, and there is no prevailing legitimate reason to proceed with the processing, or opposes the processing pursuant to Article 21, paragraph 2;
- personal data have been unlawfully processed;
- personal data must be deleted to fulfill a legal obligation under EU or Member State law to which the data controller is subject;

- personal data have been collected in relation to the offer of information society services referred to article 8, paragraph 1 of EU Reg. 2016/679.

10.3 EU Reg. 2016/679. Art. 18 Right of limitation of treatment.

The interested party has the right to obtain from the data controller the limitation of the processing when one of the following hypotheses occurs:

- the interested party disputes the accuracy of personal data, for the period necessary for the data controller to verify the accuracy of such personal data;
- the processing is illegal and the interested party opposes the cancellation of personal data and instead requests that their use be limited;
- although the data controller no longer needs it for processing purposes, personal data are necessary for the interested party to ascertain, exercise or defend a right in court;
- although the data controller no longer needs it for processing purposes, personal data are necessary for the interested party to ascertain, exercise or defend a right in court;
- the interested party opposed the processing pursuant to Article 21, paragraph 1, EU Reg. 2016/679 pending verification of the possible prevalence of the legitimate reasons of the data controller with respect to those of the interested party.

10.4 Right pursuant to art.20 of EU Reg. 2016/679 (right to data portability).

The interested party has the right to receive in a structured format, commonly used and readable by automatic device, the personal data concerning him provided to a data controller and has the right to transmit these data to another data controller without impediments from part of the data controller.

11. Right to withdraw the consent to data treatment.

You have the right to withdraw your consent to the processing of your personal data by sending a registered letter to / from: **Caroli Hotels Srl, litoranea Gallipoli - Santa Maria di Leuca, I, 73014 Gallipoli (LE)** or an email to the following address: **carolihotels@pec.it** accompanied by a photocopy of your identity document, with the following text: << revocation of consent to the processing of all my personal data >>. At the end of this operation, your personal data will be removed from the archives as soon as possible.

If you want more information on the processing of your personal data, or exercise the rights referred to in point 10 above, you can send a registered letter with return receipt to **Caroli Hotels Srl, litoranea Gallipoli - Santa Maria di Leuca, I, 73014 Gallipoli (LE)** or an email to the following address **carolihotels@pec.it**.

Before we can provide you, or modify any information, you may need to verify your identity and answer some questions. An answer will be provided soon.

Data Controller


CAROLI Hotels srl